

G. Application Based Questions-(UNSOLVED)

1. Rahul asks his friend to lend him his English notebook so that he can complete his pending work. However, his friend gives him the English workbook. What do you think could be the possible reasons behind this miscommunication?
2. Sujoy was explaining the working of a C++ program to Karan. However, Karan was busy texting someone. Do you think Karan would have understood the program? Explain.
3. Priya lives at a hostel in Nainital. She calls her father who lives in Delhi, to get his approval for joining karate class, which are going to start in her school from the next session onwards. However, due to disruption in the phone line, her father could not understand and reply back to her. She got very upset. Which other medium can she use to get immediate approval from her father?

A. Multiple Choice Questions:

1. The communicator must seek to check that the message was clearly understood.
a. Communication b. Favour c. Barrier d. Feedback
2. The linguistic issues are also known as issues.
a. Verbal c. Semantic
b. Eternal d. Non-verbal
3. Being in a frame of mind while communicating, helps in building trust.
a. Balanced b. Anxious c. Unbalanced d. None of these

4. Most of the personal, professional, and social problems can be overcome by maintaining clear, appropriate, and communication.
a. Ambiguous b. Speedy c. Unambiguous d. High-tech
5. The barriers occur due to some inherent traits or the frame of mind of the communicator.
a. Internal b. External c. Emotional d. Cultural
6. The barriers occur due to factors which are outside our body and mind.
a. Internal b. Linguistic c. Cultural d. External
7. The interferences which occur due to accent, speech disorders or symbol having multiple meanings for the sender and the receiver of a message are called barriers.
a. Non-verbal b. Linguistic c. Physical d. Technological
8. Poor listening skills are the type of the barriers.
a. External b. Physical c. Internal d. Linguistic
9. is an example of an external barrier.
a. Gestures b. Emotions c. Language d. Weak telephone signal
10. Technological problems with equipment used for communication is an barrier.
a. Linguistic b. Cultural c. Internal d. External

B. Fill in the Blanks:

1. A communication barrier is an that prevents the receiver from understanding the message.
2. A lack of proficiency in the language affects the of the message.
3. One must avoid using terminology during communication.
4. Mutual trust between the sender and the receiver helps in reducing errors.
5. Using proper communication prevent noise and other distractions.
6. should be developed towards other cultures especially when communicating in a different cultural environment.
7. Use of to express feelings during messaging helps to overcome the limitations of texting.
8. Active means fully concentrating on what is being said rather than just hearing the message.
9. Non-verbal gestures are less effective than communication.
10. One important way to overcome all the different types of communication barriers is seeking from the receiver.